



Peruvian
Sunrise
TOURS & EXPEDITIONS

SUSTAINABILITY POLICY

Peruvian Sunrise is a travel agency that interacts with a variety of tourism stakeholders, including tourists, tour guides, local operators, hotels, transportation, restaurants and attractions. We are aware of our position and power to impact the growth of tourism in a sustainable manner. We are dedicated to promoting sustainability as a result. To maximize the positive effects and reduce the negative effects on tourism of our operations, we strive to adopt, implement and promote sound sustainability practices. We also hope to persuade our customers and partners to do the same. Ten themes comprise our sustainability policy. Each theme includes a collection of guiding concepts and applicable actions.

Sustainability Management & Legal compliance

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Peruvian Sunrise has a mission statement, an easily accessible and documented sustainability policy. Peruvian Sunrise is committed to participate in forums and working groups, provide baseline analysis, identify sustainability performance of important suppliers and partners, create written procedures to track and assess the application of the policy, goals, and targets, ensure corporate sustainability transparency, and pledge to abide by all applicable laws, rules, and codes of conduct.



Internal management: social policy & human rights

Peruvian Sunrise pledges to internal management that is sustainable by establishing a social policy that is well-written, communicated, and encompasses the following tenets: allowing freedom of employment, providing a job description and working conditions, specifying a wage rate, providing liability and medical insurance, giving workers a certain amount of paid annual holidays, sick days, and unpaid annual leave, having a health and safety policy, following the law on the employment age requirement, having systems in place for employees to communicate grievances and expectations, having a well-communicated, transparent discipline process, regularly using a system for measuring employee satisfaction, explaining and training employees on duties, rights, and obligations with relation to health and safety, upholding human rights, and guaranteeing equitable access to resources and opportunity for personal growth. We allow our employees to join a workers union if they wish.

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SUSTAINABILITY POLICY



Internal Management: Environment and community relations

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Peruvian Sunrise is committed to reduce the quantity of disposable and consumable goods, minimizing single-use plastic replacing water bottles with re-useable tumblers. This is an initiative that all our employees must be part of. We also promote reuse of one-side printed paper. Our empty cardboard boxes are used as containers.

Waste is recycled through the management of recycling bins (plastic, paper, organic) that are accessible to our employees. These activities are checked and our employees are encouraged to reject the indiscriminate use of plastic, reduce paper consumption, reuse stationery, and recycle.

Peruvian Sunrise practices sustainable purchasing by taking into account locally produced products such as coffee and tea for our employees. We prioritize the purchase of cleaning products that are from a sustainable brand and products in bulk. We encourage our customers to purchase locally made products and souvenirs. The reuse of purchased goods is verified, and an effort is made to upgrade to more reusable or recyclable brands or alternatives. We prefer to work with vendors and service providers that have a sustainable reputation.

Ecofriendly



Internal Management: Environment and community relations

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Peruvian Sunrise takes into consideration that energy must not be wasted during office hours, therefore, we advise our employees about energy savings, such as using natural light, unplugging and turning off electronic devices during lunch and/or break hours, at the end of the day and on weekends. We use a LED lighting system and in case of purchasing technological equipment we prioritize which has low energy consumption, based on the highest available standards.

Peruvian Sunrise takes into account the importance of water, which is why there is an inspection for water leaks and, if any are found, they are treated immediately. The office bathroom is dual-flush, besides, we put a bottle with water inside the tank to reduce the use of water, in addition, we use little water for cleaning. We only boil the water that is going to be consumed and we do not let the water run while we wash the dishes. The cleaning products we use are biodegradable and do not harm the environment.





Internal Management: Environment and community relations

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Peruvian Sunrise is in charge of reducing the use of disposable items as much as possible, we use eco-bags and ecological packaging. Waste is separated into three categories: paper and cardboard, plastic, and synthetic material and organic. Purchases are made in bulk and thus avoid unnecessary packaging. Documents are preferred in electronic format, but when it is essential to have them in physical form, printing is done double-sided or on one side that is not used. Our printers work with refillable cartridges. The paper and cardboard is separated so that it can be recycled. Plastic bottles are avoided and the use of mugs or tumblers is preferred.





Internal Management: Environment and community relations



Peruvian Sunrise carries out its activities trying not to generate waste that contaminates, therefore, it keeps a check on all procedures and employees are encouraged to recycle. Likewise, there is a list of all the products used for cleaning, most of them are non-toxic and biodegradable, therefore, products are handled with caution. The purchases are developed taking into account the sustainability certification of the products. Finally, energy saving protocols have been installed in which all employees must participate.

Some Peruvian Sunrise employees live close to the office, giving them the option to walk or bike. For those who cannot walk, Peruvian Sunrise encourages them to take the bus that has a stop close to the office. A part of the Peruvian Sunrise team work from home and communication is done via videoconferencing platforms and social media.



SUSTAINABILITY POLICY

Partner agency

Peruvian Sunrise is in charge of communicating our sustainability policy to our operators so that they feel motivated to start or continue on their sustainable path. We give preference to those operators who can prove they have a sustainability certificate. We evaluate our suppliers and give sustainability advice to those who are not yet engaged in sustainable practices.



GO
GREEN

Make **A**
Difference



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Transport



Peruvian Sunrise informs its transportation providers to commit to working towards sustainability by improving their procedures to be more environmentally friendly. We take care to select the most sustainable means of transportation for our clients, such as buses, which reduce the cost per person. The aim is to reduce carbon emissions by informing our drivers to turn off their vehicles when they are not in use. Peruvian Sunrise focuses on the most sustainable means of transportation, which is why the transfer of the traveler as well as from the airport to his hotel or from the hotel to the airport is done in van-type vehicles, due to the accessibility of the city.

Peruvian Sunrise designs its itineraries according to sustainable requirements, therefore, due to the accessibility of the city, it is recommended to visit the streets on foot due to the attractions. In addition, the circuits are carried out, for the most part, in groups of people. Our transport providers are qualified and preference is given to those who have some type of recognition for sustainable actions.





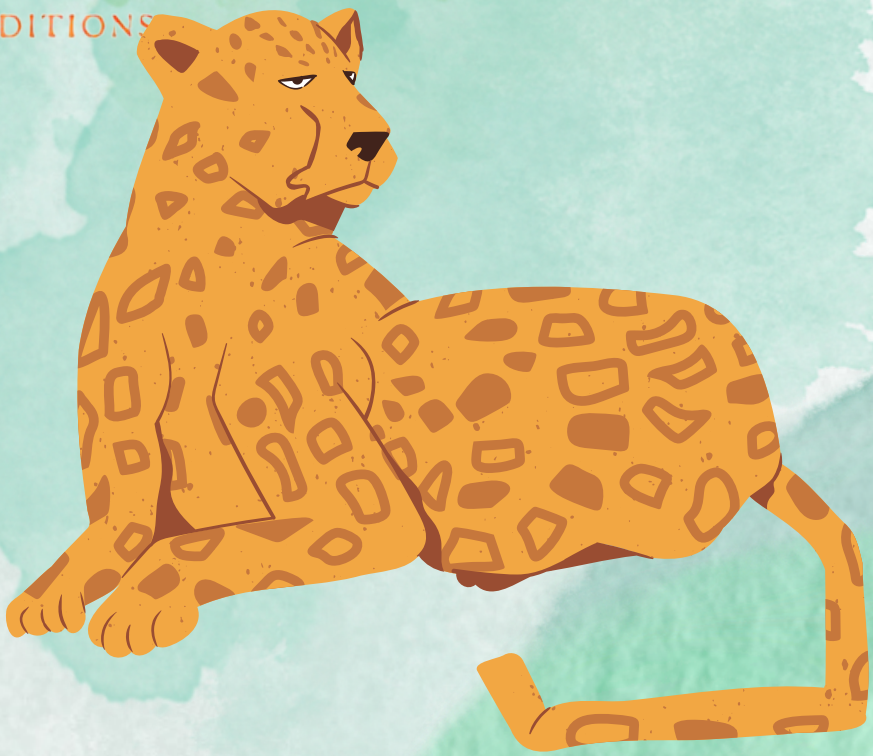
Accommodations

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Peruvian Sunrise makes sure to communicate its sustainability policy to its accommodation providers in order to encourage a sustainable culture. We ensure that our customers have multiple lodging options that have socially responsible policies that benefit the local community. Our accommodation providers take into account that child exploitation is prohibited and that they must follow the guidelines set out in the sustainability guide provided.

Peruvian Sunrise is zero-tolerant with any type of exploitation. We give preference to those accommodations that are environmentally and socially eco-friendly and that comply with the schemes of a sustainability certification. Peruvian Sunrise considers that the accommodations that are located near the center have greater architectural relevance due to the historical past of the city. Likewise, at the time of construction of these hotels, constant supervision was maintained by the Municipality to safeguard the protection of cultural heritage. For this reason, both its attractiveness and its availability are evaluated when making reservations.





Excursions and activities

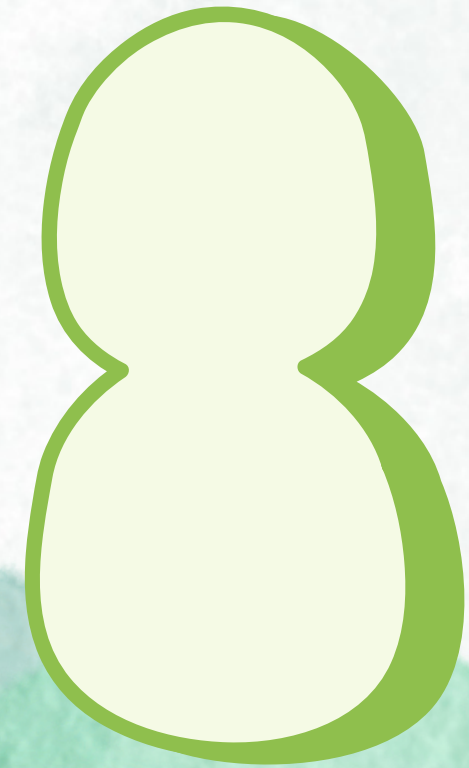
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Peruvian Sunrise is aware that the excursions it offers to archaeological sites and natural reserves are sensitive to being negatively impacted by tourist activity. For this reason, it communicates the code of conduct and instructs the guides to keep travelers informed. We promote respect for the sites visited, the rules and values of life, therefore, all our activities do not damage the natural sites (including flora and fauna) or archaeological sites that compose them. We are in charge of communicating our sustainability guide with the objective of sensitizing our partners and suppliers in the field of making tourism sustainable. Where available, preference is given to activities and excursions which operate on the basis of acknowledged and controlled sustainability standards.



SUSTAINABILITY POLICY

Tour leaders, local representatives and guides



Peruvian Sunrise advocates a fair and safe workplace that supports and respects employees. We make this commitment by ensuring that each employee has a formal labor contract; we choose to work with local representatives, local tour guides, drivers and other local workers; we provide training as needed; we ensure that each of our local partners complies with the most stringent requirements of applicable international, national and local laws and regulations, minimum industry standards and other applicable legal requirements; we comply with providing compensation to employees that is at least as high as the legal minimum or prevailing industry rate; we ensure that our tour guides, hosts, and other contracted workers are qualified and receive ongoing training; we educate visitors about relevant sustainability issues in the area; and we educate our contracted tour guides on how to prevent the sexual exploitation of youth.



Destination

Peruvian Sunrise is committed to create innovative and sustainable experiences that have a positive impact on destinations and customers. This is done through a flowchart that helps us verify the sustainability of a destination and which we must review to create new packages so that they meet the sustainability criteria.





Customer communication and protection

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We give a high priority to our customers' information. Prior to booking, Peruvian Sunrise has in place a customer data privacy policy adhering to relevant standards and codes of conduct when drafting marketing and advertising communications. At Peruvian Sunrise, we ensure that our clients receive consistent and clear communication by providing accurate, balanced and complete destination information, including sustainability information, advertising environmentally friendly (certified) accommodations, activities, packages and/or transportation alternatives, educating clients about environmentally friendly options and communicating sustainability commitments and efforts.





Customer communication and protection

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After booking and during the vacation, Peruvian Sunrise informs clients about the local culture, natural environment and cultural heritage of the tourist destination, educating visitors about the destination's main concerns and sustainability issues, explaining dangers and safety measures, providing training to staff members and recommendations on how to act in emergency circumstances, providing clients with written instructions and/or rules of conduct, informing them on how to report any form of exploitation or harassment. Peruvian Sunrise provides information on local laws governing the purchase, sale, import and export of historical or religious artifacts.

After vacations, we also systematically evaluate customer satisfaction and use the results to improve services and goods; we also have explicit protocols for addressing customer concerns.

